

Swimmer Pin Holder Ticketing Policy

When an athlete is first selected on an Australian team, they are proudly presented with their swimmer pin number – marking a very special moment in their career.

With every Dolphin playing an important role in our history they become part of our family, instilling the philosophy ‘once a Dolphin, always a Dolphin’.

We want all Dolphins to remain part of our tribe and as such, Swimming Australia offers a limited amount of tickets to swimmer pin holders to the following Australian swimming events:

- Australian Swimming Championships
- Australian Swimming Trials
- Australian Age Swimming Championships
- Australian Short Course Swimming Championships

Additional events outside of those listed above may be included on this policy from time-to-time at the discretion of Swimming Australia Ltd.

This policy outlines the number of tickets available, whom they are provided to, and how each allocation can be accessed.

1. Eligibility

Swimmers selected on major Australian teams are awarded an Australian Swim Team Number and a Swimmer Pin as recognition of their achievements.

Major Teams are:

- Olympic Games / Paralympic Games
- FINA / IPC World Championships (long and short course)
- Commonwealth Games; and
- Pan Pacific Championships / Para Pan Pacific Championships

Swimmer Pin Holders competing at an event will not be eligible to apply for Swimmer Pin Tickets for that event. All competitors will be allocated an accreditation pass for the event which provides sufficient access to all areas of the venue while they are competing.

2. Allocation

The number of tickets offered may vary from event to event depending on the size of the venue and the demand for tickets. Unless otherwise stated, Swimmer Pin Holders are entitled to one (1) complimentary double pass to each heats session and one (1) complimentary double pass to one (1) finals session of their choice.

Complimentary tickets will be allocated on a first in, first served basis. Any additional tickets required will need to be purchased at the full ticket price for that session via the contracted ticketing agency for the event.

3. Access & Distribution

When tickets for the selected event go on sale, information will be released on the event webpage.

Swimmer Pin Holders interested in accessing their ticket allocation need to complete the 'Swimmer Pin Ticket Order Form' and email the completed form to Swimming Australia. This form should be returned to Swimming Australia no later than 2 weeks before the first day of the event.

Distribution of tickets will be dependent on the ticketing agency contracted by Swimming Australia for the event. Where possible, tickets will be emailed prior to the event. Where this option is not practical, tickets will be available for collection from the Ticket Box Office.

4. Special Requests

Swimming Australia reserves the right to make adjustments to this policy. Special requests outside of this policy must be submitted via email directly to the Swimming Australia Event Operations Manager. All special requests are subject to approval by the General Manager, Events.

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