

## Are you a sport or event enthusiast, or just love getting out, lending a hand and being part of a team? Here's your chance to join in Australia's biggest swimming events in 2019.

We're looking for passionate and committed people to fill a variety of roles for the following events:

- **2019 Hancock Prospecting Australian Swimming Championships (7-12 April)**
- **2019 Hancock Prospecting Australian Age Swimming Championship (15-22 April)**

These events will be held at the world-class SA Aquatic and Leisure Centre, easily accessible by car and public transport, and a short walk from Westfield Marion. With two shifts daily, volunteers have the opportunity to be available for either morning or afternoon/evening sessions, or both!

There are many exciting roles you can work in at these events:

**Operations:** Ensuring the venue operates like clock-work, specialising in accreditation and access control functional areas.

**Competition:** Providing support to the competition management team, posting results and assisting athletes with their pathway to medal ceremonies at the end of their race.

**Spectator Services and Fan Experience:** Assisting, guiding and informing ticket holders to provide them with a safe and memorable experience.

**Community:** Providing support to our Sport Sustainability and Growth team in executing community activities for members of Swimming Australia.

Are you an experienced or developing leader? There are several Team Leader opportunities available, allowing you to lead a small team and work alongside event professionals to deliver an outstanding event.

Gain valuable experience with Swimming Australia and help deliver engaging and memorable events, whilst learning new skills, having fun and making connections.

You will receive an exclusive event shirt, event access for your shift day, car parking, meal voucher, exclusive ticket giveaways and deals from our event sponsors.

As a thank you, we'll give you a Swimming Australia gift and a formal reference at the end of the event.

All volunteers are required to hold a current Working With Children Check or Police Check and be a minimum of 16 years of age.

All volunteers must be available for a briefing and venue tour at the SA Aquatic and Leisure Centre for their respective event:

Australian Championships: Thursday 4 April 2019, 6.00pm – 7.00pm  
Australian Age Championships: Saturday 13 April 2019, 6.00pm – 7.00pm

**OPTUS**

PRINCIPAL PARTNERS



PARTNERS

## Role Descriptions

Operations	<b>Volunteer Team Leader</b>	<p>We're looking for an all-rounder with great leadership and people management skills, who can supervise and motivate our volunteers. Whether its organising breaks, liaising with our event staff or making sure our volunteers are happy, this is an extremely important and rewarding role.</p> <p>For this role, we're looking for someone who already has leadership experience, is organised, reliable and great with people. If you haven't had leadership experience but ready to start, this is also for you.</p>
	<b>Accreditation Assistant</b>	<p>We're looking for volunteers with great people skills who can meet and greet individuals. Whether you're issuing accreditation passes to athletes, staff or coaches, this is a great way to interact our swimming community and gain event management skills at the same time.</p> <p>You don't need any previous experience. We just need you to be friendly, confident and organised, and have an interest in gaining event experience.</p>
	<b>Access Control and Directional Attendants</b>	<p>We're looking for confident and organised volunteers who can monitor our access points to make sure our participants are safe and provide directs and information. Whether you're monitoring an access point, a directional point for patrons, workforce, athletes or coaches or assisting with carparking this is an important role to make sure our event is safe and secure and people are informed.</p> <p>You don't need any previous experience. We just need you to be confident, attentive and have a great eye for detail.</p>
Competition	<b>Field of Play Attendant</b>	<p>We're looking for organised volunteers with great attention to detail to manage accreditation in the heart of the action, right on pool deck. Whether you're checking accreditation, managing flow or helping ASADA representatives identify athletes for testing, this is an integral role that makes sure our competitors are safe and our event is professional.</p> <p>You don't need any previous experience. We just need you to be organised, friendly, professional and able to work under pressure.</p>
	<b>Results Runner</b>	<p>We're looking for friendly volunteers with great time management skills to make sure results make it from the pool to where they need to go. You'll be delivering results to key areas, playing a key part in making sure our event runs smoothly.</p> <p>You don't need any previous experience. We just need you to be efficient and have great time management skills.</p>
	<b>Ceremonies Support / Tray Bearer</b>	<p>We're looking for fun and friendly volunteers who can assist with our medal presentations who will be on centre stage during our medal presentations. You will be within the heard of the action with our sport presentation.</p> <p>You don't need any previous experience. We just need you to be outgoing, fun, friendly and confident.</p>

<b>Front of House &amp; Fan Engagement</b>	<b>Sponsor Activation Assistant</b>	<p>This is a great opportunity to connect with our sponsors and help spread their message to fans and participants. Whether it's coordinating fun activities, handing out giveaways, or ensuring the sponsor space is tidy and presentable, you'll be an all-rounder helping to provide our sponsors with maximum impact.</p> <p>You don't need any previous experience. We're looking for friendly volunteers with attention to detail and good communication skills.</p>
	<b>Centre Lane / Fan Engagement</b>	<p>We're looking for confident and outgoing volunteers who can provide operational support to our Centre Lane fan engagement precinct. This role is front facing and requires volunteers to greet fans and participants with a smile, whilst being able to deal with difficult situations calmly and methodically.</p> <p>You don't need any previous experience. We just need you to be confident with clear communication skills and have a great eye for detail.</p>
	<b>Ticket Scanner</b>	<p>We're looking for confident and welcoming volunteers who can assist with ticketing operations. This role will mainly involve scanning tickets and directing ticket holders to the seating bays as well as providing event information on request.</p> <p>You don't need any previous experience. We just need you to be confident with technology and have clear communication skills.</p>
	<b>Grandstand Usher</b>	<p>We're looking for friendly volunteers who can create a welcoming environment for our spectators. Whether you're meeting and greeting spectators and guiding them to their seats, or selling our event programs, you're there to make sure our ticket holders are having a great time at the swimming.</p> <p>You don't need any previous experience. We just need to be friendly, outgoing and confident.</p>
<b>Community</b>	<b>Activities Support</b>	<p>We're looking for fun and friendly volunteers who can help with our community activities. Your role could include meeting and greeting clubs, touring the venue, cuing times onto pool deck for exhibition relays, all whilst being with the swimming families that make this sport tick at grass roots level.</p> <p>You don't need any previous experience. We just need you to be outgoing, fun and comfortable working with children.</p>